

## Collaboration TeamSpace

Project:  
Collaboration TeamSpace

Business Industry:  
Pharma

Duration:  
8 man months

Technology:  
Microsoft SharePoint  
Server 2010

### Problem Background

With the client organization spread across more than 80 locations globally there was a pressing need to have some kind of a collaboration platform that could help client's business teams interact, share and collaborate on a host of topics across the organization as also within their own teams. Due to the time differential between the team members (as they were located at different geographical locations) there was a need for a web portal which could help the members interact seamlessly and stay abreast of the different happenings within the team.

### TechPerspect's Solution

A collaboration solution for the global teams was proposed so that the teams could interact and collaborate in an efficient & effective manner. Each of the teams would have a separate team space with the following functions:

- Document Management System
- Content Management System (guided by Information Management Policies)
- Business Process Management (with the help of Workflows)
- Access to Team Member Profile information including prior experience and educational background
- Extensive Search across organizational data sources as well as external related repositories



## Solution Features

- Separate team spaces for different teams; Directors having access to each of the team space.
- Integration with other applications (3 legacy systems and 2 finance applications)
- Two-way integration with Outlook
- Snapshot reports to provide a macro level view across teamspaces
- Innovative UI with dynamic & flexible controls
- Social networking capabilities

## Business Impact

- Reduced costs & increased output from shorter and more efficient processes
- Common platform with access to different knowledge domains across the organization
- Personalized alerts and notification to all workforce within the organization
- Accessible to external partners thus installing a sense of belongingness to the entire team process
- Social networking capability enhanced employee engagement and supported improved communication & collaboration

## Client Speaks

"The overall business value achieved by the development of the collaboration platform is a system that fosters a collaborative, cross-functional environment for various groups, independent of organization and geography while enhancing team productivity and efficiency"

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